

Fish&Pips

SELF-CATERED HOST – MERIBEL



Are you looking for a hosting or rep role that gives you flexibility, a varied workload, lots of ski time and a chance to work in a slightly different role to others that are out there? Have you done a season before and looking for a step up, or a different direction?

Fish & Pips are looking for a self-motivated, competent cook with excellent organisational skills to run our bespoke upgrade service for self-catered guests in Meribel Village. You will be responsible for all aspects of guests' holidays from the moment they arrive in resort, ensuring they have everything they need for their stay and delivering a variety of oven ready meals, food hampers and other upgrades available as part of the package we offer guests. We are offering the right candidate a generous package with lots of ski time, independent work but with the support of a resort team and manager.

Duties will include, but are not limited to:

- Co-ordinating the changeover of four apartments weekly, working with a team of cleaners. The role will involve full changeover of one apartment and overseeing the changeover of the other three.
- Welcoming guests as they arrive in resort, ensuring they have everything they need and delivering a welcome speech.
- Working with the pre-holiday care team to take bookings for oven ready meals and other upgrades.
- Shopping for, preparing and delivering the oven ready meals and ensuring all other upgrades are delivered to the highest standards, see [MENU](#) (please note the service will not include the Taste of F&P service) for full details.
- Being on hand for guests throughout the week, providing a concierge service to include ski school and restaurant bookings, other enquiries and activities to suit guests' needs and requests.
- Act as support for the catered chalet team, providing cover where necessary and possible. You will need to be able to produce at least one full menu to a very high standard in case cover for chefs is required.

Requirements:

- Strong organisational and time management skills
- Experience in customer service
- Competent cook – would suit someone who has completed a Chalet Cooks' Course, or someone who has completed a season as a chalet host.
- Full, clean drivers licence, held for three years or more.
- An interest in property management and customer services would be advantageous
- Ability to manage several groups of clients, and be able to prioritise tasks appropriately.